



## Introduction

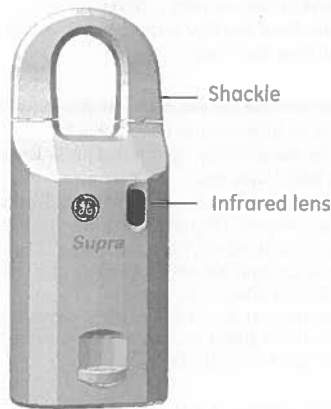
This is the GE *Supra iBox User Guide* for model 001682 (3-volt model). The Supra iBox (Figure 1) holds up to three listing keys to your properties. To show a listing, you must access the keys inside the iBox using one of the following devices:

**ActiveKEY.** Refer to the *ActiveKEY Pocket Guide* (10097725P1) for information on ActiveKEY operation.

**DisplayKEY.** Refer to the *DisplayKEY Pocket Guide* (43670) for information on DisplayKEY operation.

**eKEY.** Refer to the *eKEY User Manual* (10092175P1) for information on eKEY operation.

Figure 1. Supra iBox



## iBox access

The iBox uses infrared technology to communicate with the key devices. The infrared port on the top of the key device sends information to the infrared lens on the front of the iBox. The distance should be less than a foot between the key device and the iBox. Direct sunlight can interfere with infrared communication, so you may need to shade the area between the iBox and key device when accessing the key container.

### ActiveKEY

To access the listing keys inside the iBox with the ActiveKEY, do the following:

1. Press **On/off** to turn on your ActiveKEY.
2. Scroll to the *Obtain key* menu option and press **Enter**.
3. Enter your four-digit PIN and press **Enter**. Two beeps sound and you have five minutes to access the iBox before your ActiveKEY powers down.
4. Point the top of your ActiveKEY at the iBox infrared lens. After a few seconds, the key container unlocks.
5. Press up on the bottom of the key container within 30 seconds to remove it from the iBox. If you do not press up on the container within 30 seconds, it relocks.

### DisplayKEY

To access the listing keys inside the iBox with the DisplayKEY, do the following:

1. Press **Enter** to turn on your DisplayKEY.
2. Press **Enter** at the *Obtain key* menu option.
3. Enter your four-digit PIN code and press **Enter**. Two beeps sound and you have five minutes to access an iBox before your DisplayKEY powers down.
4. Point the top of your DisplayKEY at the iBox infrared lens. After a few seconds, the key container unlocks.
5. Press up on the bottom of the key container within 30 seconds to remove it from the iBox. If you do not press up on the container within 30 seconds, it relocks.

## eKEY

To access the listing keys inside the iBox with the eKEY, do the following:

1. Open the *eKEY* application.
2. Select **Obtain key** from the *eKEY* menu.
3. Enter your PIN code and select **OK**.
4. Point your PDA at the iBox infrared lens. Several screens display as the *eKEY* application communicates with the KeyBox and releases the key container.
5. Press up on the bottom of the key container within 30 seconds to remove it from the iBox. If you do not press up on the container within 30 seconds, it relocks.

Use the chain inside the key container to attach the listing keys. Before closing the key container, verify that all items are well inside and that the front is not bowed or bulging out. If you are a listing agent, always make sure you have a spare set of keys before closing the container.



**CAUTION:** Do not place ID tags, key rings, or loose objects in the key container. They can jam the container.

To close the key container, turn it so that the compartment holding the keys is facing you. Insert the container into the bottom of the iBox and push the key container up until it closes.

## Releasing the shackle

Each iBox has a shackle code that releases the shackle for installation or removal at a listing.

### ActiveKEY

To release the shackle on the iBox with the ActiveKEY, do the following:

1. Press **On/off** to turn on your ActiveKEY.
2. Scroll to the *Release shackle* menu option and press **Enter**.
3. Enter the four-digit shackle code for the KeyBox and press **Enter**.
4. Point the top of your ActiveKEY at the iBox infrared lens. After a few seconds, the shackle releases.
5. Repeat the procedure to completely remove the shackle from the KeyBox.

ActiveKEY will ask if you want to assign a KeyBox. If you select yes, you will be sent an e-mail reminder with a link that allows you to assign the KeyBox to a listing.

### DisplayKEY

To release the shackle on an iBox with the DisplayKEY, do the following:

1. Press **Enter** to turn on your DisplayKEY.
2. Scroll to the *Release shackle* option and press **Enter**.
3. Enter the four-digit shackle code for the iBox and press **Enter**.
4. Point the top of your DisplayKEY at the iBox infrared lens. After a few seconds, the shackle releases.
5. Repeat the procedure to completely remove the shackle

## eKEY

To release the shackle on an iBox with the eKEY, to the following:

1. Open the *eKEY* application.
2. Select **Release shackle** from the *eKEY* menu.
3. Enter the shackle code and select **OK**.
4. Point your PDA at the iBox infrared lens. Several screens display as your PDA communicates with the iBox and releases the shackle.
5. You are asked if you would like to change the KeyBox settings. Select **Yes** to change the settings or **No** to continue.

## Timed access

The iBox can be programmed to allow 24-hour access or timed access for specific hours. To determine the timed access hours programmed into your iBox, contact your association or MLS.

Access hours are set to standard time. If your area observes daylight saving, the actual access hours are one hour later than the hours set in the iBox. For example, if the iBox is programmed for access from 8 a.m. to 9 p.m. standard time, the actual access hours are 9 a.m. to 10 p.m. during daylight saving time.

### ActiveKEY

To activate or deactivate timed access in the iBox with the ActiveKEY, do the following:

1. Press **On/off** to turn on your ActiveKEY.
2. Scroll to *Set iBox timed access* and press **Enter**.
3. Press **1** to activate timed access hours or **2** to activate 24-hour access.
4. Enter the KeyBox shackle code and press **Enter**. You have five minutes to program the iBox before your ActiveKEY powers down.
5. Point the top of your ActiveKEY at the iBox infrared lens to program the new setting.

### DisplayKEY

To activate or deactivate timed access in an iBox with the DisplayKEY, do the following:

1. Press **Enter** to turn on your DisplayKEY.
2. Scroll to the *Programming* option and press **Enter**.
3. Select **1** to activate timed access hours, or select **2** to activate 24-hour access.
4. Enter the KeyBox shackle code and press **Enter**. You have five minutes to program the iBox before your DisplayKEY powers down.
5. Point the top of your DisplayKEY at the iBox infrared lens. Four quick beeps indicate that the operation was successful.

### eKEY

To activate or deactivate timed access in an iBox with the eKEY, do the following:

1. Open the *eKEY* application.
2. Select **Manage keyboxes** from the *eKEY* menu.
3. Select the iBox record to view the settings.
4. Select **Edit**.
5. Select **Timed access** and update the information.
6. If your PDA has the Palm OS, select **Program**. If you have a Windows Mobile device, go to **Options > Program**.
7. Point your PDA at the iBox infrared lens to have the new settings updated in the iBox.

## CBS codes

Every iBox contains a call before showing (CBS) code that your association or MLS can activate. The CBS code allows the listing agent to control iBox access by requiring the showing agent to call for authorization before opening the iBox. If the CBS code is active in the iBox, you must enter the CBS code into your key before accessing it.

### ActiveKEY

To enter a CBS code into the ActiveKEY, do the following:

1. Press **On/off** to turn on your ActiveKEY.
2. Scroll to the *Call before showing* menu and press **Enter**.
3. Enter the CBS code and press **Enter**.

### DisplayKEY

To enter a CBS code into the DisplayKEY, do the following:

1. Press **Enter** to turn on your DisplayKEY.
2. Scroll to the *Input update or CBS* option and press **Enter**.
3. Press **2** to select *Input CBS*.
4. Enter the CBS code and press **Enter**.

### eKEY

To enter a CBS code into the eKEY, do the following:

1. Open the *eKEY* application.
2. Select **Enter CBS code** from the *eKEY* menu.
3. Enter the 7-digit CBS code and select **OK**. If your PDA is inside the Supra iBox shell, press **Enter** on the shell.

Once you've entered the CBS code for a particular iBox into your key device, follow the standard procedure for releasing the key container. You can access the iBox until the listing agent changes the iBox or until you enter a CBS code for a different iBox.

## Reading an iBox

The iBox stores the key serial numbers of agents showing your listing, along with the date and times that the property was shown. To determine who has recently accessed your iBox, go to the listing and read the iBox with your key device.

### ActiveKEY

To read the iBox with the ActiveKEY, do the following:

1. Press **On/off** to turn on your ActiveKEY.
2. Scroll to the *Read KeyBox activity* menu option and press **Enter**.
3. Press **2** to select *Read KeyBox*.
4. Enter the KeyBox shackle code and press **Enter**.
5. Point the top of your ActiveKEY at the iBox infrared lens.

The ActiveKEY screen displays the serial numbers of the showing agents who have accessed the iBox and the date and time of the access. Use the arrow buttons on the ActiveKEY to scroll through the showing records. Press **Enter** in a showing record to display the agent's name and phone number on the ActiveKEY.

To view a previous iBox read, do the following:

1. Press **On/off** to turn on your ActiveKEY.
2. Scroll to the *Read KeyBox activity* menu option and press **Enter**.
3. Press **1** for *View last read*.

### DisplayKEY

To read the iBox with the DisplayKEY, do the following:

1. Press **Enter** to turn on your DisplayKEY.
2. Scroll to the *Read keybox* option and press **Enter**.
3. Press **2** to select *New read*.
4. Enter the KeyBox shackle code and press **Enter**.
5. Point the top of your DisplayKEY at the iBox infrared lens.

Four beeps indicate that the read was successful. The DisplayKEY screen displays the key serial numbers of showing agents who have accessed the iBox and the date and time of the access.

Use the arrow buttons on the DisplayKEY's keypad to scroll through the showing records. Press **Enter** in a showing record to display the agent's name and phone number on the DisplayKEY.

### eKEY

To read the iBox with the eKEY, do the following:

1. Open the *eKEY* application.
2. Select **Read showing** from the *eKEY* menu.
3. Select **Read**. If your PDA is inside the Supra iBox shell, select **Read Showings** from the submenu.
4. Enter the shackle code for the KeyBox and select **OK** or press **Enter** on the shell.
5. Point your eKEY at the iBox infrared lens. Several screens display as the PDA communicates with the KeyBox.

The KeyBox showing activity displays. Select an individual record to view detailed information for the showing.

## Battery

The iBox uses one nonreplaceable 3 V lithium manganese dioxide battery (200 mA max.). No maintenance is required for the iBox, and the battery is designed to last for the life of the product—a minimum of six years. The DisplayKEY is capable of displaying its own battery status as well as that of the iBox. Return products with defective batteries to GE Security for service.

**FCC** This device complies with part 15 of the FCC rules for Class A devices. Operation is subject to the following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**UL** The Supra iBox is UL listed as a standalone item, not as part of a system.