


THIS IS A LEGAL DOCUMENT. EXECUTION OF THIS AGREEMENT, INCLUDING THE PRECEDING 3 PAGES IN ADDITION TO THIS PAGE, SHALL OBLIGATE THE PARTIES TO PERFORM AS PROVIDED HEREIN.

KEYHOLDER, member of: \_\_\_\_\_

UTC Fire & Security Americas Corporation, Inc.

Keyholder Name: \_\_\_\_\_

By: 

Keyholder ID: \_\_\_\_\_

Vice President & General Manager

Keyholder Acknowledgement: \_\_\_\_\_

4001 Fairview Industrial Drive SE  
Salem, Oregon 97302-1142

**EXHIBIT A**

**I. Product/Service:**

Key or Service	Billing Frequency	System Fee*	Billing Due Date
eKEY Basic	Monthly	\$15.31	11th of each month

\*System Fees shown above are exclusive of all applicable tax and any annual increase

**II. Payment Options:**

**Paper Invoice** – I elect to have invoices due and payable under this Agreement mailed to me at the following address:

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Electronic Invoice** – I elect to receive the invoices due and payable under this Agreement electronically at the following email address:

\_\_\_\_\_

**Automatic Charges\*** – I elect to have the following credit, debit, or bank account automatically charged on the due date for any fees due and payable under this Agreement. Supra may elect to receive the payments up to ten (10) days after the due date.

Debit/Credit Card: \_\_\_\_\_

Bank Account: \_\_\_\_\_

Debit/Credit Expiration Date: \_\_\_\_\_

Bank Routing Number: \_\_\_\_\_

**Single Payments** – I elect to receive notifications electronically for any system fees due and payable under this Agreement and to remit my payment by the due date.

\*Keyholder authorizes Supra to charge the credit, debit, or bank account shown above MONTHLY for all recurring fees until Keyholder terminates this Agreement or notifies Supra in writing of a change in payment option or account information. Keyholder may change the payment option at any time during the Term of this Agreement by: (i) contacting Supra at 877-699-6787, (ii) logging in to SupraWEB at <https://supraweb.suprakim.com/kimweb/login.mvc>, or (iii) notifying Supra in writing of such change. If Keyholder desires to (i) close, terminate, cancel, or change the credit, debit, or bank account selected for billing or (ii) opt out of recurring automatic charges, Keyholder shall be required to notify Supra in writing of such intent forty-five (45) days prior to such change and, if applicable, deliver a new credit, debit, or bank account information.

Keyholder may terminate this Agreement at any time by notifying Supra in writing of such intent to terminate and: (i) returning all Equipment and any component of the service which has been provided to the Keyholder under this Agreement, (ii) deleting any copies of Software from Keyholder's personal computers and personal devices, and (iii) paying any amounts previously owing prior to such termination including any liquidated damages for the failure to return the Equipment. Upon termination, System Fees which would have become owing after the date of termination of this Agreement are released and discharged by Supra.

Keyholder shall not be entitled to a refund of: (i) any unused portion of any System Fee for use of service previously paid, (ii) any Activation Fee, (iii) late payment fees, or (iv) fees for payments that are returned unpaid or for insufficient funds or credit.

Keyholder Acknowledgement: \_\_\_\_\_

Date: \_\_\_\_\_